### **Need Help?**

Press 0 To speak with a banking consultant

7 To return to the main menu

8 To repeat options

To end your call

To return to the previous menu

Press ## To skip ahead

**Call 1300 236 344** (1300 BENDIGO) from anywhere in Australia. From overseas, call **+613 5445 0666** (standard international call charges apply).

Bendigo and Adelaide Bank Limited, The Bendigo Centre, Bendigo, VIC 3550. ABN 11 068 049 178, AFSL 237879.



Phone Banking **1300 236 344** 

#### **Access Number**

#### **Account Numbers**

## Call 1300 236 344

Press 1

Enter your Access Number and press 🥶

Enter your PIN press @

#### **Press 1 Account Information**

Option 1 - Account Balances

Option 2 - Transaction Summary (spoken)

Press 2 Funds Transfer

### **Press 3 Bill Payments**

- Option 1 To make a bill payment to a new or existing biller
- Option 2 To add to personal biller list
- Option **3** To delete from personal biller list

## **Press 4 Other Services**

- Option 1 Order a statement (by mail)
- Option 2 Request a cheque book
- Option 3 Change your PIN
- Option **0** Change your 'Quick Balance' accounts

# Press 5 to make a Complaint, Compliment or Suggestion

- Option 1 To provide feedback
- Option 2 To hear more about our internal and external dispute resolution processes